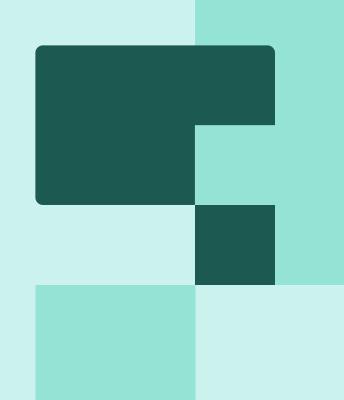


Annual Results 2023 Presentation to Investors and Analysts

Basel, 26 March 2024



Disclaimer and cautionary statement

This presentation was produced by Baloise Holding AG and/or its affiliates (hereafter "Baloise") with the best of its knowledge based on information available for Baloise on the day of its first publication. If nothing is indicated to the contrary, all figures are not audited. This presentation contains forward-looking statements. Forward-looking statements involve inherent risks and uncertainties, and Baloise might not be able to achieve the predictions, forecasts, projections and other outcomes Baloise describes or implies in this presentation. A number of important factors, including internal factors and external factors such as changes to laws and conditions of the global economy, could cause results to differ materially from the plans, objectives, expectations, estimates and intentions Baloise expresses in this presentation. Neither Baloise nor any of its members of the board, directors, officers, employees, advisors or any other person make any representation or warranty as to the accuracy or completeness of the information contained in this presentation. Neither Baloise nor any of its members of the board, directors, officers, employees, advisors or any other person accept any liability, whether direct or indirect, for losses which might arise from making use of the information of this presentation. This presentation does not constitute an offer, a recommendation, or a solicitation to subscribe for or purchase any shares or other securities of Baloise and does not release the recipient from exercising his/her own judgment, if necessary, with the help of a professional advisor. Furthermore, Baloise does not intend to update these forward-looking statements except as may be required by applicable law. This presentation does in no respect constitute a prospectus in the sense of art. 35 et seq. of the Swiss Federal Act on Financial Services. This document may not be copied, reproduced, altered, offered, sold or otherwise distributed to any other person either in part or in full without the prior written consent of Baloise. This financial information is based on the new IFRS 9 and IFRS 17 accounting standards, which are effective from 1 January 2023. The comparative periods have been adjusted to reflect the application of these new accounting standards and therefore may differ from the figures originally published. It is possible that, as Baloise and the industry adapt to IFRS 17/9 reporting, Baloise might determine that adjustments to its initial judgement will be needed. There can be no assurance that such judgments and, more broadly, the ultimate impacts of the IFRS 17/9 introduction on Baloise's presentation of its business, results of operations or financial condition will not differ materially from the information contained in this presentation. Copyright © 2024 Baloise Holding AG. All rights reserved.

\$baloise

Agenda

- 1. Annual Results 2023 in a Nutshell
- 2. Strategic Update
- 3. Cash Remittance, Payout and Capitalisation
- 4. Non-Life Business
- 5. Life Business
- 6. Asset Management and Banking
- 7. Insurance Assets
- 8. Appendix

This financial information is based on the new IFRS 9 and IFRS 17 accounting standards, which are effective from 1 January 2023. The comparative periods have been adjusted to reflect the application of these new accounting standards and therefore may differ from the figures originally published.

baloise

01 Annual Results 2023 in a Nutshell

Financial Highlights Full Year 2023

Higher cash remittance and increase in dividend despite extraordinary large claims

Group	
Earnings	
EBIT	344 mn
Net Income	240 mn
Cash	
Cash Remittance	493 mn
Dividend (planned)	7.70
Capital	
Comprehensive Equity ¹	7.2 bn
S&P Rating	A+
SST-Ratio ²	~210%

Non-Life Business									
Growth ³	5.4%								
Combined Ratio	92.0%								
EBIT	134 mn								
Life Business									
Growth	-4.3% ³ / 2.6% ⁴								
New Business Margin	6.5%								
EBIT	179 mn								
Asset Mgmt & E	Bank								
Third-party assets	+1.2 bn								
Total Investment Yield ⁵	5.6%								

82 mn

Main Messages

- Germany and Belgium improved contribution to earnings and cash
- Good growth in Non-Life. Solid Combined Ratio and EBIT in view of the extraordinary large claims of slightly above CHF 200 mn
- Growth of Investment-type Premiums and attractive New Business Margin in Life
- Continued growth and higher EBIT delivered in Asset Management & Bank
- Very strong economic capitalisation
- Increase in dividend sustained by higher cash remittance, demonstrating reliability of our dividend policy
 All amounts in CHF

1) Shareholders Equity plus CSM (post tax) 2) Estimated, per 1.1.2024 3) Gross Written Premiums in local currency 4) Investment-type Premiums in local currency 5) Total Performance on insurance assets

EBIT

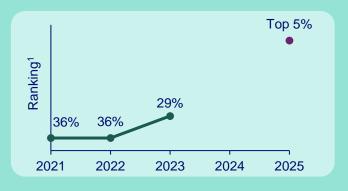
02 Strategic Update

Update on our Strategic Ambitions 2022 to 2025

Well on track to achieve our cash target with 5% higher cash remittance

Employees

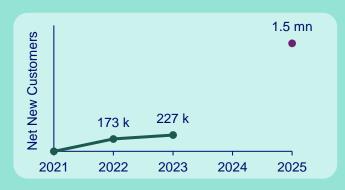
Ambition: a leading employer in Europe (Top 5%)



- Progressed into Top 29% employer range in 2023 which puts us in the top third of best European employers
- 81% of our employees are happy to work at Baloise, only 3% answered negatively which shows a further improvement compared to last year

Customers

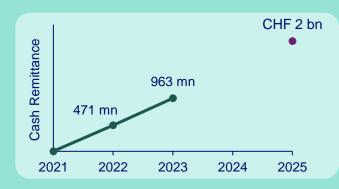
Ambition: 1.5 mn additional customers



- Further increase in the number of net new customers
- Customer growth was lower than expected due to the challenging environment and a more focused innovation approach

Shareholders

Ambition: CHF 2 bn cash remittance to the Holding



- Very reliable and well diversified cash generation of CHF 493 mn in 2023
- 5% increase compared to previous year driven by a higher contribution from our life business
- Strong cash generation allows to continue our attractive dividend policy

1) Among European employers, based on Glint's database

Strategic Update

Stronger focus on core business and Investor Update in 2024

Update on Innovation

Stop of new investments in ecosystems

- We launched our innovation approach in 2017. Starting from zero, we achieved a **revenue of CHF 116.1 mn in 2023** (+41% compared to FY 2022, in local currency).
- We announced in HY 2023 to conduct a **strategic review** of our ecosystems Home and Mobility due to the challenging environment.
- We now decided to focus stronger on our core business. We will **no longer pursue our innovation targets** (valuation of CHF 1 bn, revenue of CHF 350 mn) and **stop new investments in our ecosystems**.
- From now on, we focus on our **existing initiatives** in order to generate an **optimal return** and synergies for our core business. For 2024, we expect that our follow-up investments will be significantly lower than in previous years¹.

1) For 2023, investments in innovation amounted to CHF 37 mn. From 2017 to 2023, we invested on average CHF 49.6 mn per year (Mobility: CHF 9.3 mn, Home: CHF 10.1 mn, FRIDAY: CHF 29.9 mn)

Update on Core business

Portfolio optimisation and Investor Update in 2024

- We continuously review our business profile to reduce risks, become more capital efficient, and to improve diversification. In 2023, we optimised a **Belgian life run-off portfolio** that includes reserves of about EUR 900 mn. As a result, we expect to **release a mid-doubledigit amount of capital**.
- Significant pricing measures, improved interest rate margin and cost efficiencies² of CHF 59.5 mn achieved (ambition: CHF 200 mn by 2025).
- We have started to work on our next strategic phase, where we will strengthen the focus on operational excellence and our core business. We will host our next Investor Update in 2024.



2) Since 2019. Difference between actual costs (operative & administrative expenses for insurance business in 2023) and growth adjusted costs (cost base from 2019 adjusted for non-life GWP growth and IFRS 17/9 transition)

Our Commitments to Create Sustainable Value for our Stakeholders

Net Zero by 2050 and a further reduction of our operational CO2 emissions by 25% until 2030

Stakeholders	Commitments	Selected memberships,	
Employees	Greater well-being	In order to measure employee happiness, we asked: «How happy are you working at Baloise?» 81% answered positively, only 3% negatively.	signatories and guiding principles:
Customers	Higher customer satisfaction	Further development of insurance products in the area of renewable energy, e.g. insurances for wind energy parks in Germany. Support for more than 10,000 customers during the hail and storm season in Switzerland.	BUTTALMARE COALS South and the second seco
Society	Valued member of society	Continuous support for local charitable organisations, gold diploma and fourth place in the Zielke sustainability ranking in Germany (#2 in Social ranking).	
Environment	Climate protection	Reduction of our operational emissions by more than 75% since 2000 and ambition to further reduce these emissions by 25% until 2030 (comp. to 2022).	Swiss Sustainable
Partners	Responsible and successful cooperation	Top positions in broker rankings and many successful collaborations with start- ups. ESG integrated into our procurement process.	FTSE4Good Finance
Investors	Attractive, reliable and responsible investment	The dividend for our shareholders has never decreased in more than 20 years, either kept stable or increased. For our credit investors we issued our third Green Bond in 2023.	Swiss Climate
2023 MSC ESG RA		SUSTAINALYTICS Memingur company July 2023: 20.8 Medium Risk 2020: 26.0 July 2023: 20.8 Medium Risk 2020: 26.0 July 2020: 20.8 Medium Risk 2020: 26.0 July 2020: 20.8 July 2020: 20.8 Medium Risk 2020: 202	T Our luador T

♦ baloise

03 Cash Remittance, Payout and Capitalisation

Cash – Payout to Shareholders and Remittance to Holding



Cash remittance includes dividends, internal debt payments and capital releases. Contributions from Asset Management included in segments (Non-Life and Life) resp. business units



Dividend

Planned, to be paid in 2024

	2022	2023	"up only" policy (i.e stable or
Dividend per share (in CHF)	7.40	7.70	and amb 60-80%
Payout ratio (in % of cash remittance)	72%	72%	ratio

"up only" dividend policy (i.e. either stable or increasing) and ambition of a 60-80% cash payout ratio

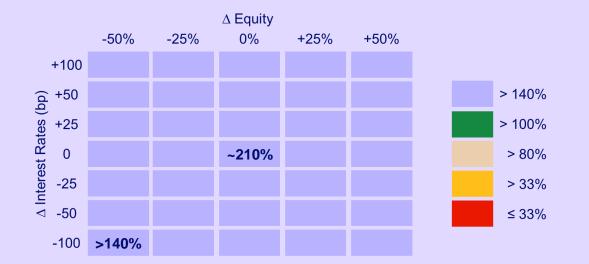


\$baloise

Capital – Solvency and Rating

Swiss Solvency Test (SST)

SST ratio and sensitivities as of 1 January 2024, estimated



- SST ratio as of 1 January 2024 of around 210% estimated (1 January 2023: 240%)
- SST ratio expected to be above 140% even if interest rates would drop by 100 bp and equity markets would simultaneously crash by 50%

Solvency II

SST ratio remains on high

level despite payback of

subordinated debt, negative FX and interest

rate development

All Solvency II ratios without transitionals and without volatility adjustment 'in the green' (>100%) as of 31 December 2023.

Baloise business units in the EU will publish their 2023 Solvency and Financial ConditionReport (SFCR) in April 2024

Standard & Poor's Rating

Standard & Poor's rating of 'A+ with a stable outlook' confirmed in August 2023.

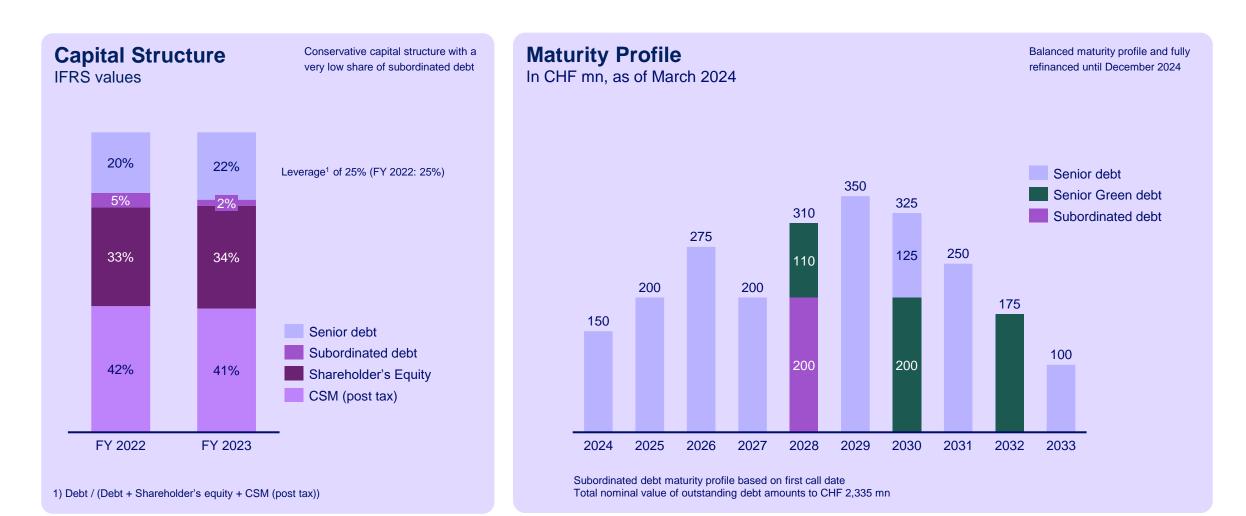
Standard & Poor's acknowledges Baloise's excellent capitalisation - which remains comfortably above the AAA level according to the S&P capital model - its high operational profitability and solid competitive position in its profitable core markets.

Capital – IFRS Equity

hange in Equity CHF mn			Comprehensive Equity of CHF 157 per share in FY 2023, based on 45.8	Return on Equity ¹ In %	Profit 2023 and 2022 negatively impacted by extraordinary large claim
	FY 2023		mn shares outstanding		resp. reserve strengther
Total Equity at January 1	3,417	•			7.4
Profit for the period	236			6.7	7.4
Other comprehensive income	-82				
Dividends	-336	∆ = -4.6%			
Other ¹	24				
Total Equity at December 31	3,259				
Non-controlling interests	-9				
Shareholders' Equity	3,250				
CSM post tax	3,921				
Comprehensive Equity	7,171			FY 2022	FY 2023

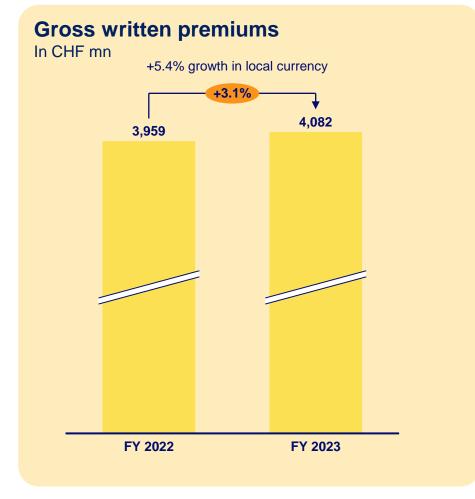
1) incl. purchase / sale of treasury shares

Capital – Structure and Debt Maturity Profile



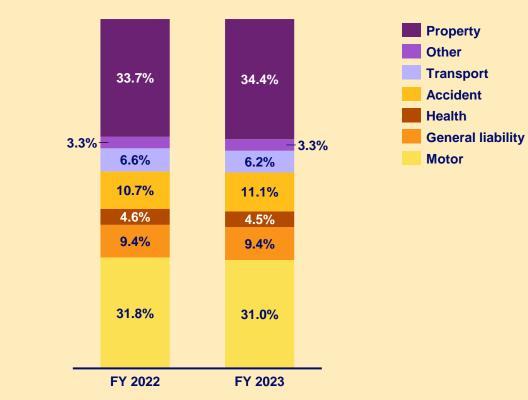
04 Non-Life Business

Non-Life – Business Volume and Business Mix



Business mix

In % of insurance revenue



Non-Life – Earnings and Combined Ratio

Profit & Loss

In CHF mn	FY 2022	FY 2023
Insurance Service Result	278	322
Insurance Revenue	3,945	4,021
Insurance Service Expenses	-3,621	-3,555
Losses	-2,522	-2,453
Expenses	-1,099	-1,102
Reinsurance Result	-45	-143
Finance Result	58	33
Insurance Finance Result	-40	-80
Result from Investments & Financial Contracts ¹	98	113
Other Income & Expenses	-237	-221
Of which non-attributable Expenses	-138	-162
EBIT	99	134

1) incl. total investment income (FY 2023: CHF 128 mn, see page 19)



FY 2022	FY 2023
27.9	27.4
65.1	64.6
-1.8	-2.7
2.8	8.6
3.0	-1.9
	27.9 65.1 -1.8 2.8

♦ baloise

Non-Life – Margins by Country

	S	+ Switzerland		Germany Belgium		Luxembourg			Group	
in % of insurance revenue	FY 2022	FY 2023	FY 2022	FY 2023	FY 2022	FY 2023	FY 2022	FY 2023	FY 2022	FY 2023
Loss ratio	72.3	75.7	59.8	56.4	67.1	57.3	46.3	57.2	65.1	64.6
Expense ratio	22.8	22.7	35.0	32.3	28.5	28.5	27.8	31.8	27.9	27.4
Combined ratio	95.1	98.4	94.8	88.7	95.6	85.8	74.2	89.0	92.9	92.0
	2023 negatively impacted by extraordinary large claims, partially mitigated by reserve releases. Prior year negatively affected by built up of inflation reserve		ratio. Los from an e	Improved loss and expense ratio. Loss ratio benefitted from an enhanced business mix and reserve movementsIn 2023, increase of insurance revenue and benign claims environment. Prior year negatively affected by built up of inflation reserve		d benign claims t. Prior year ffected by built up	ign claims combined ratio in 2022 or year ed by built up			ary large claims of ove CHF 200 mn, out 2/3 are from Switzerland

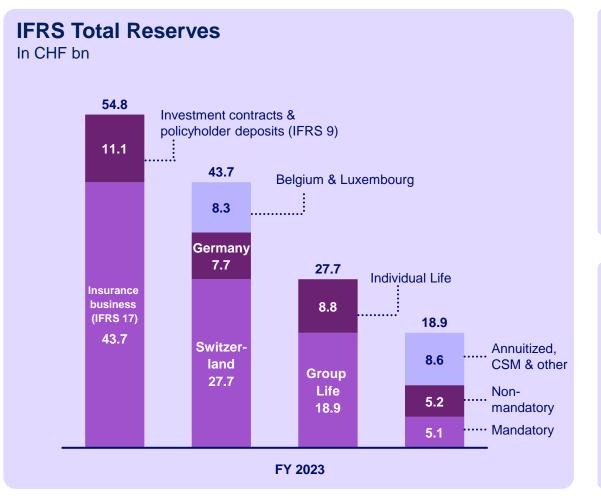
Non-Life – Investment Result

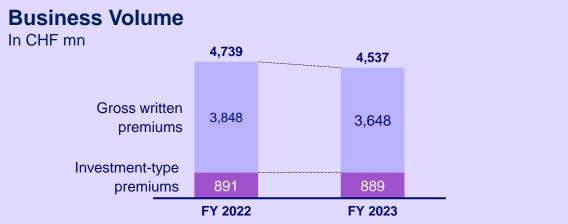
Investment income and yield					FY 2023		FY 2022
in CHF mn	Current investment income	Gains and losses through income statement ²	Total investment income in income statement	Gains and losses through other comprehensive income	Total investment income (P&L and OCI)	Total investment income in income statement	Total investment income (P&L and OCI)
Fixed-income securities	95	-73	22	275	297	-9	-852
Equities and funds	27	-9	18	4	22	41	-41
Investment property	36	2	38	-	38	65	65
Mortgages and loans ¹	39	1	39	28	68	17	-94
Derivatives	-	11	11	25	36	-2	0
Total before investment expenses	197	-69	128	333	461	113	-922
Investment expenses			-25		-25	-28	-28
Investment income			103		435	85	-950
Average investments	9,410		9,410		9,410	10,053	10,053
Yield	2.1%		1.1%		4.6%	0.8%	-9.5%

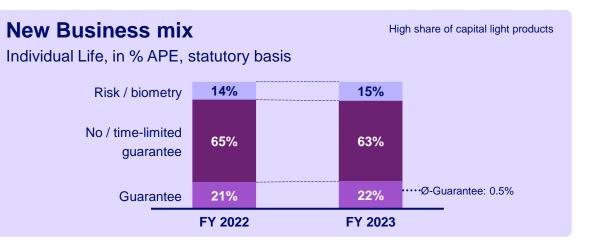
1) incl. cash 2) incl. change in expected credit loss

Life Business

Life – Business Volume and Business Mix







Life – P&L and CSM Sensitivities

Profit & Loss

In CHF mn	FY 2022	FY 2023
Insurance Service Result	325	272
CSM Release	302	252
Other Components	23	19
Finance Result	27	32
Insurance Finance Result	6,411	-2,726
Result from Investments & Financial Contracts ^{1, 2}	-6,384	2,758
Other Income & Expenses ³	-92	-125
EBIT	260	179

1) Incl. total investment income (FY 2023: CHF 2,423 mn; see page 26)

2) Incl. profit and loss from owner-occupied properties FVPL (FY 2023: - CHF 16 mn; FY 2022: CHF 29 mn) and share of profit (loss) of associates and joint ventures (FY 2023: - CHF 11 mn; FY 2022: CHF 7 mn)

3) Incl. income from services rendered (FY 2023: CHF 15 mn; FY 2022: CHF 20 mn),

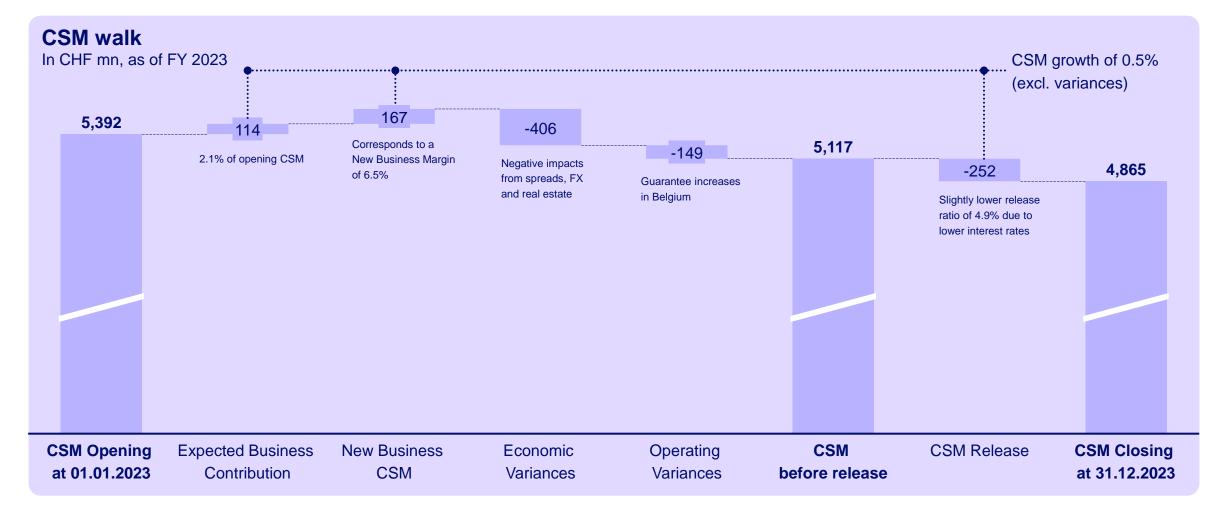
other operating income (FY 2023: CHF 58 mn; FY 2022: CHF 91 mn), and

other operating expenses (FY 2023: - CHF 198 mn; FY 2022: - CHF 204 mn)



1) Indicative sensitivities, based on current assessments in connection with FY 2023 results 2) Based on a parallel shift

Life – CSM



Life – Volume and Value of New Business



New Business Margin defined as New Business Value divided by New Business Volume (Present Value of New Business Premiums, PVBNP). New Business Value based on New business CSM (CHF 167 mn in FY 2023) adjusted for loss component and value of IFRS 9 New Business.

Life – Average Guarantees and Interest Rate Margin



1) Current investment income (IFRS) in % of statutory reserves, excl. realised capital gains / losses and FX hedging cost, incl. investment costs and amortized cost revaluations

2) Average guarantee (statutory basis), as at 1.1. next year

Technical reserves and average guarantees

Statutory basis

	CH Ind. Life	CH Group Life	+ CH	D	B	Lux	Group	
Technical reserves ¹ As at 31.12. current ye	Technical reserves ¹ As at 31.12. current year, in CHF bn							
2022	6.9	17.7	24.6	5.2	7.4	0.6	37.8	
2023	6.5	17.4	23.9	4.8	6.9	0.5	36.2	

1) excl. unit-linked

Average guarantees As at 1.1. next year							
2015	1.9%	1.3%	1.5%	2.8%	2.9%	2.7%	1.9%
2016	1.7%	1.0%	1.2%	2.4%	2.6%	2.6%	1.6%
:			:				:
2022	0.4%	0.7%	0.6%	1.5%	1.8%	1.8%	1.0%
2023	0.4%	0.8%	0.7%	1.5%	1.8%	1.7%	1. 0 %

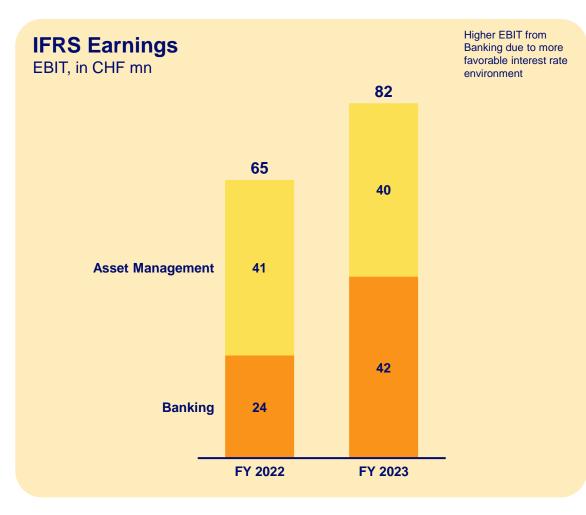
Life – Investment Result

Investment income and yield					FY 2023		FY 2022
in CHF mn	Current investment income	Gains and losses through income statement ²	Total investment income in income statement	Gains and losses through other comprehensive income	Total investment income (P&L and OCI)	Total investment income in income statement	Total investment income (P&L and OCI)
Fixed-income securities	490	1,227	1,717	30	1,747	-5,450	-5,514
Equities and funds	83	77	160	-0	160	-123	-123
Investment property	243	-73	170	-	170	457	457
Mortgages and loans ¹	122	131	253	-	253	-721	-721
Derivatives	-	123	123	93	216	15	2
Total before investment expenses	938	1,485	2,423	123	2,546	-5,821	-5,899
Investment expenses			-104		-104	-111	-111
Investment income			2,319		2,442	-5,933	-6,010
Average investments	41,911		41,911		41,911	46,661	46,661
Yield	2.2%		5.5%		5.8%	-12.7%	-12.9%

1) incl. cash 2) incl. change in expected credit loss

Asset Management and Banking

Asset Management and Banking



Split of total assets

IFRS values, in CHF mn

	FY 2022	FY 2023
Insurance assets	51,871	50,772
Non-Life	9,429	9,391
Life	42,441	41,381
Banking assets	8,441	8,655
Investment-linked life insurance	14,865	15,667
Other	-295	-99
Assets on balance sheet	74,882	74,995
Third-party assets	12,627	14,993
Total Assets under Management	88,468	89,988
	FY 2022	FY 2023
let new third-party assets	960	1,166

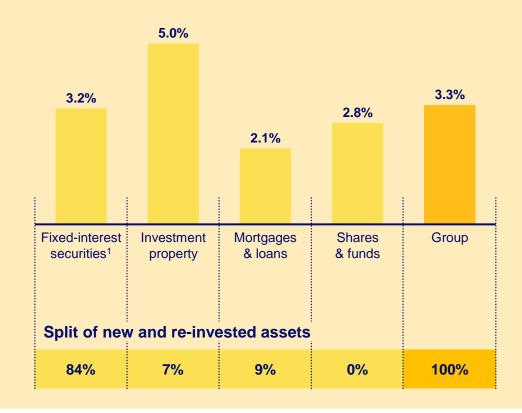
Amounting to CHF 2.1 bn net new third-party assets since 2022

Insurance Assets

Current and New & Re-Investment Yield (Insurance Assets)

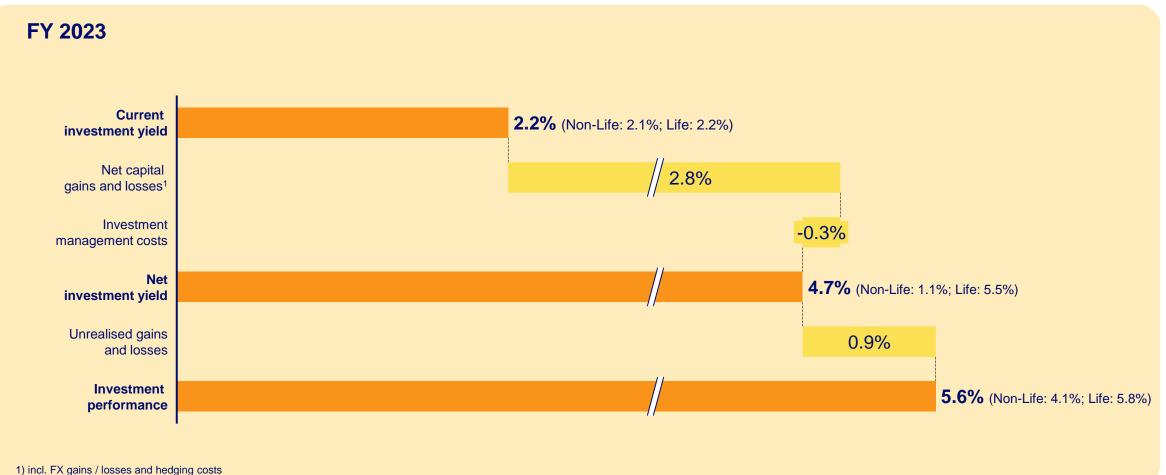


New & re-investment yield 2023, before FX hedging costs

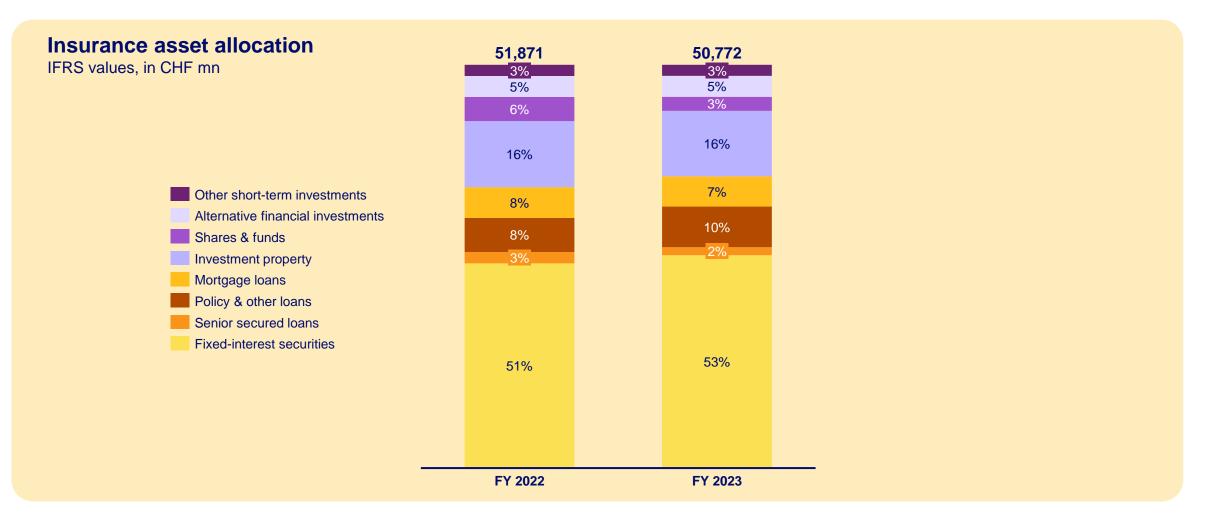


1) incl. senior secured loans, mortgage receivables and infrastructure debt

Investment Performance (Insurance)

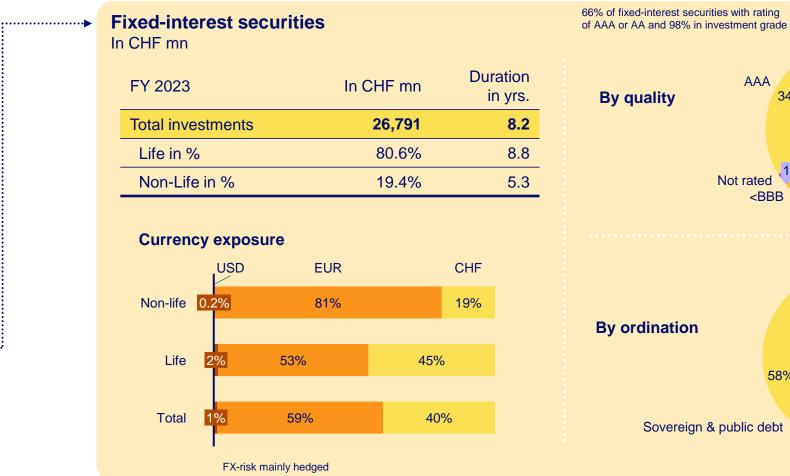


Insurance Asset Allocation



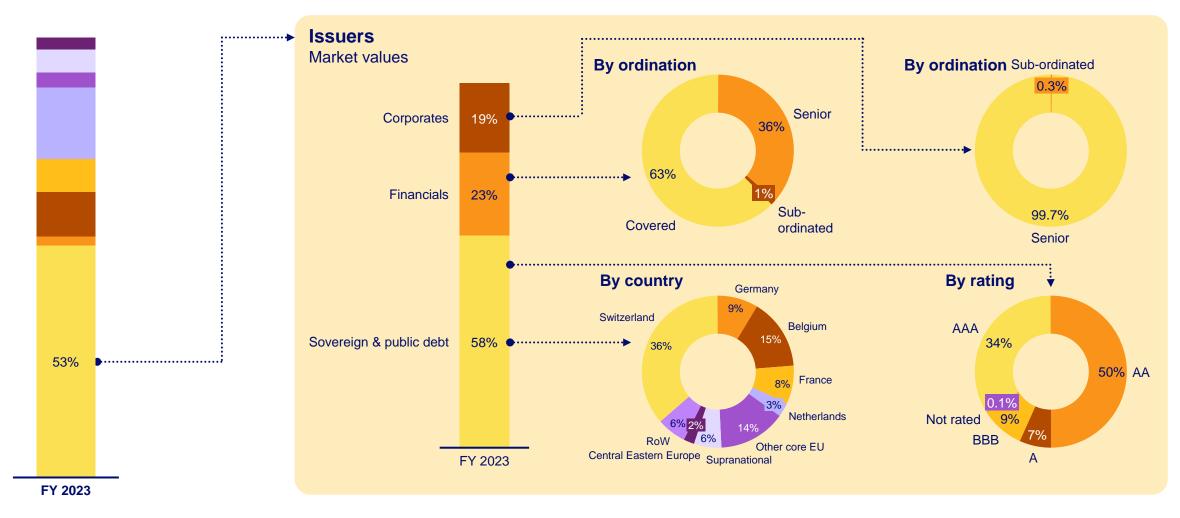
Insurance Assets: Fixed-Interest Securities (1/2)

53% FY 2023





Insurance Assets: Fixed-Interest Securities (2/2)



♦ baloise

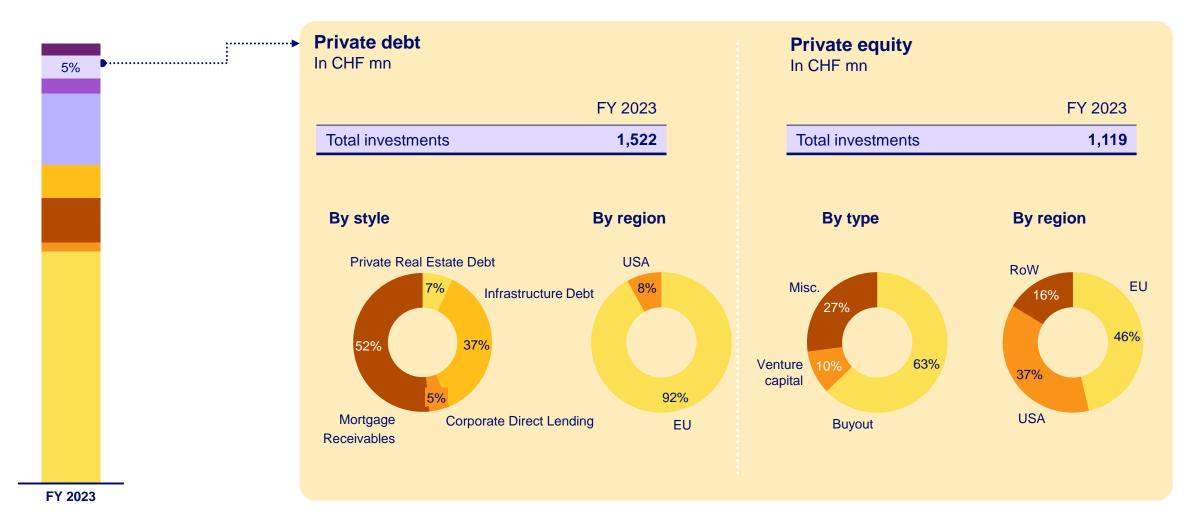
Insurance Assets: Investment Property, Senior Secured Loans, Policy Loans and Mortgages



Insurance Assets: Shares & Funds

Shares & funds In CHF mn 3% EU **Regional exposure²** FY 2023 4% СН 1,775 **Total investments** 19% Funds 1.7% Equities 10% USA 67% 1.8% Other equity classified assets¹ 3.5% Shares & funds Funds Equity funds 4% 42% 53% Other funds Real estate funds 1) e.g. bond & property funds treated as equity under IFRS 2) based on economic exposure of underlyings FY 2023

Insurance Assets: Alternative Financial Investments



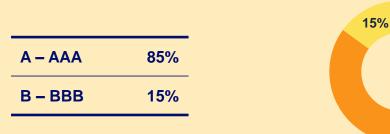
♦ baloise

Responsible Investment (RI) Policy

- Exclusion: We do not invest in companies, sovereigns or funds with a CCC MSCI ESG rating and have turnover thresholds for producers of controversial weapons (0%), nuclear weapons (≥1%), coal and unconventional oil & gas (≥10%)
- **ESG-Integration:** Dedicated MSCI ESG data is made available to Portfolio Management and the investment teams to include sustainability risks into the investment analysis
- Active Ownership (AO): Proxy Voting (for listed Swiss equities in the actively managed Swiss insurance portfolio) & Engagement (collaborative and public policy dialogues)
- Advanced RI strategy for investment funds that promote environmental or social characteristics as defined in Art. 8 of the SFDR and for parts of the insurance portfolio
- Added elements:
 - Wider exclusions: Lower threshold on unconventional oil & gas (≥5%), new exclusions for conventional oil & gas (≥30%), tobacco (≥5%), compliance with international standards like UN Global Compact, and for sovereigns on climate and human rights, based on MSCI ESG data
 - Best-in-class approach and direct company engagement

New RI Policy for directly held properties of the Swiss insurance unit

ESG rating distribution insurance portfolio



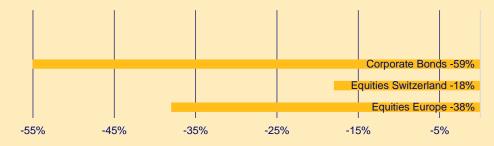
Source: Baloise Asset Management / MSCI, December 2023, equities and bonds with MSCI ESG Rating, covered by the RI strategy; without weighting. Per December 31, 2023, the insurance portfolio included one position (0.02%) with an MSCI ESG Rating CCC.

A-AAA B-BBB

85%

CO₂ benchmarking

Corporate bonds and equities of our insurance portfolio in CO_2 -comparison to the benchmark (weighted average tons CO_2 / USD mn sales)



Source: Baloise Asset Management / MSCI, December 2023: Swiss Equity vs. SPI, Europe Equity vs. MSCI EMU Large Caps and Corporate Bonds vs. Bloomberg Global Aggregate Index; portfolio covered by the RI strategy.

Note: the benchmarks of our equity investments were changed in 2023.

since 2023

RI Policy

Advanced

Appendix

Business Volume and Growth FY 2023

Gross written premiums in CHF mn vs. FY 2022 in CHF (EUR)	Switzerland	Germany	Belgium	Luxembourg	Group Business	Total	Switzerland Germany Belgium Luxembourg Group Business
Non-Life	1,468.7 +2.7%	816.5 +2.9% (+6.4%)	1,589.7 +3.3% (+6.8%)	154.6 +9.1% (+12.8%)	52.1 -2.6% (+0.7%)	4,081.6 +3.1% (+5.4%)	4% 39% 20%
Life	2,513.4 -3.5%	499.8 -2.2% (+1.1%)	482.0 -10.9% (-7.9%)	152.8 -20.8% (-19.2%)	-	3,648.0 -5.2% (-4.3%)	13% 14% 69%
Investment-type	43.6 +25.7%	-	14.1 -33.5% (-31.3%)	830.8 -0.5% (+2.5%)	0.0	888.5 -0.2% (+2.6%)	5% 2% 94%
Total	4,025.7 -1.1%	1,316.3 +0.9% (+4.3%)	2,085.7 -0.7% (+2.7%)	1,138.3 -2.7% (+0.2%)	52.1 -2.6% (+0.7%)	8,618.1 -0.9% (+0.8%)	13% 24% 1% 15%

IFRS EBIT FY 2023

By Operating Segment

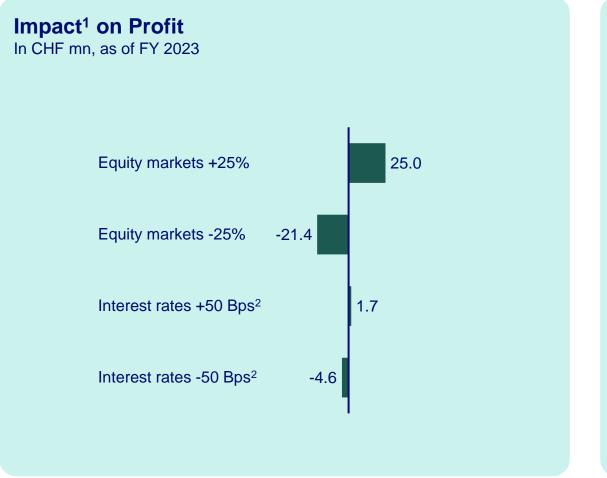
In CHF mn	FY 2022	FY 2023	change in %
EBIT Non-Life	99.4	134.0	+34.8
EBIT Life	259.8	178.5	-31.3
EBIT Asset Mgmt & Banking	64.4	82.3	+27.8
Other	-57.2	-50.4	-11.9
EBIT Total	366.4	344.4	-6.0
Borrowing Costs	-22.4	-26.2	+16.7
Income Taxes ¹	-99.5	-81.9	-17.6
Profit	244.5	236.2	-3.4

By Country EBIT in CHF mn, as of FY 2023 Compared to previous year, lower EBIT contribution from Switzerland mainly compensated by Belgium and Germany _____18___ -45 344 112 94 166 Switzerland Germany Belgium Luxembourg Group Total Business

1) Corresponds to a tax rate of 25.8% in FY 2023 resp. 28.9% in FY 2022

♦ baloise

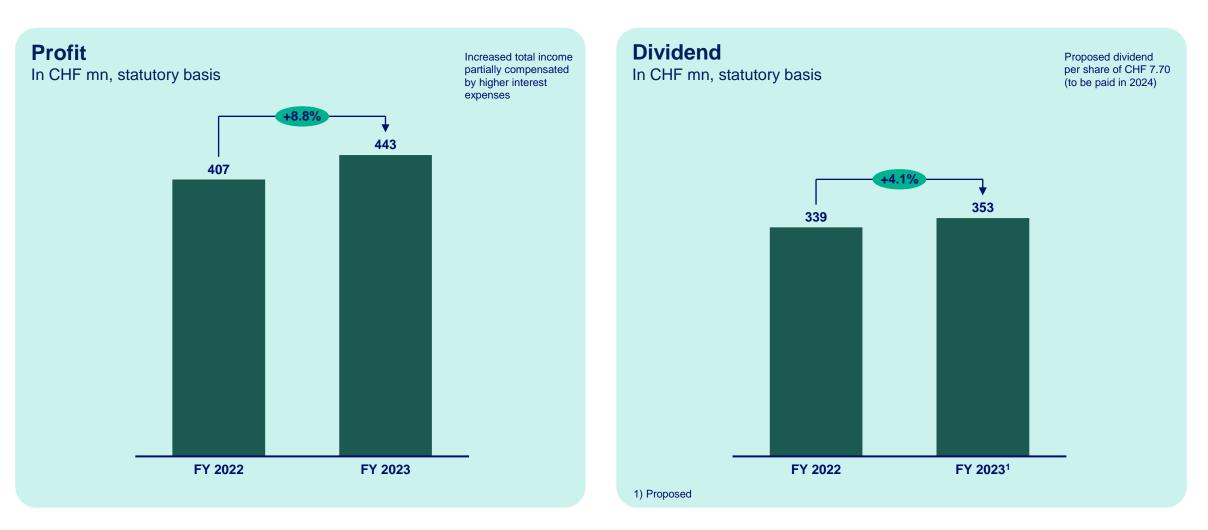
Selected IFRS Sensitivities for Insurance Business



1) Indicative sensitivities, based on current assessments in connection with FY 2023 results 2) Based on a parallel shift

Impact¹ on Equity In CHF mn, as of FY 2023 Equity markets +25% 128.5 Equity markets -25% -122.6 Interest rates +50 Bps² -2.1 Interest rates -50 Bps² -0.4

Baloise Holding Ltd – Statutory Basis



Financial Calendar and Contact Details

Financial Calendar

Annual General Meeting Investor Update & Half-year Results 2024 Q3 Interim Statement 2024 Full-year Results 2024 26 April 2024 12 September 2024 20 November 2024 25 March 2025

Investor Relations: +41 58 285 81 81

www.baloise.com/investors investor.relations@baloise.com

Media Relations:

+41 58 285 82 14 www.baloise.com/media media.relations@baloise.com